

Business Broadband EFM Order Form

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CUSTOMER INFORMATION

1. Company Details

| | | | |
|--------------|--|-----------|--|
| Company Name | | | |
| Site Address | | | |
| Suburb | | Post Code | |
| State | | | |

2. Authorised Representative – A contact email address must be supplied.

| | | | |
|-----------|--------|-----|--|
| Full Name | | | |
| Phone | Mobile | Fax | |
| Email | | | |

3. Technical Representative – Technical contact if applicable

| | | | |
|--------------------------|--------|-----|--|
| Full Name | | | |
| Business Name (if appl.) | | | |
| Phone | Mobile | Fax | |
| Email | | | |

PLAN DETAILS

4. Plan Details (please circle)

| Plan Name | Speed | Download | Upload | Price (per month) |
|---------------|------------------|------------------|------------------|-------------------|
| 2 Pair | Up to 10M | Unlimited | Unlimited | \$249.95* |
| 4 Pair | Up to 20M | Unlimited | Unlimited | \$399.95* |

CONTRACT PERIOD

5. Contract Period (please circle)

| Term | Installation Charge |
|------------------|---------------------|
| 12 Months | \$1499.95** |
| 24 Months | \$1349.95** |
| 36 Months | \$999.95** |

6. Business Service Level Information

| | |
|----------------------------------|--------------------------------|
| Coverage Hours | 7 Days a week 7am – 7pm |
| Response Time Target | 1 hour |
| Rectification Time Target | 12 hours |

NOTES OR SPECIAL INSTRUCTIONS

6. Record any Notes or Special Instructions – (If you wish to receive a quote on hardware, please indicate that here).

CUSTOMER AUTHORISATION

7. Customer Declaration

* Pricing is exclusive of GST

** Installation pricing when site has pre-existing infrastructure capable of interconnecting to Valve Networks' network.

| | | | |
|-------------|---|-----------------|--|
| Name | | Position | |
| Signature | X | Date | |

Please sign the Customer Authorisation and email all pages to Valve Networks at sales@valvenetworks.com.au